

Statement of Information Security

In our daily lives we come into contact with various types of information. Information in its various forms-such as conversations with other people, mass media such as television, books and magazines, and the Internet including social media-is very convenient for our lives. Information is also essential for the smooth progress of the Yamato Group's business operations.

However, if we mishandle the information we use in our business it may cause a great deal of damage to customers, such as in the leakage of important customer information or confidential information of other companies, which could damage public confidence in the Yamato Group in an instant.

We, the Yamato Group, therefore recognize that information security is an extremely important corporate social responsibility, and work to ensure safety and reliability by striving to ensure that individual employees operate and handle information correctly in accordance with the rules.

Yamato Group Information Security Key Compliance Matters

1. Protection of Personal Information

Yamato Group employees must not use personal information for any purpose other than that for which it was provided by customers, or divulge it to outside parties.

2. Confidentiality Obligations for Corporate Information

Yamato Group employees must not disclose company information that is not publicly available-such as company know-how and business information that they have learned during the course of their work-to outside parties. Confidentiality obligations with regard to this information continue to apply not only during an employee's time with the Yamato Group, but also after his/her resignation or retirement.

3. Prohibition of Falsification and Concealment

Yamato Group employees must not falsify information or conceal matters that should be reported, for any reason whatsoever.